

## SPC WATERPROOF FLOORING

**Timber Ridge**  
Waterproof Flooring

Exclusively by



### LIMITED LIFETIME RESIDENTIAL WARRANTY

The manufacturer warrants that your flooring will be free from manufacturing defects, and the number of years specified below following the date of the purchase, under normal household conditions\*, will not: Wear out - Fade - Stain - Delaminate - Yellow from rubber-backed mats labeled non-staining.

\* Normal household conditions means the daily activities commonly associated with residential use.

### LIMITED WARRANTY FOR LIGHT COMMERCIAL USE

#### — TIMBER RIDGE GOLD SERIES —

The manufacturer warrants that your floor will be free from manufacturing defects and for a period of 5 years following the date of purchase, under light commercial use\*, will not discolor from mold, mildew, or alkali.

#### — TIMBER RIDGE PLATINUM SERIES —

The manufacturer warrants that your floor will be free from manufacturing defects and for a period of 15 years following the date of purchase, under light commercial use\*, will not discolor from mold, mildew, or alkali.

Mold and mildew growth caused by excessive moisture as a result of flooding, plumbing and appliance leaks, and water leakage through sliding glass doors are not covered.

\* Light commercial is defined as environments which do not have heavy commercial traffic, where the flooring is not exposed to a heavy commercial maintenance schedule and where the interior temperature and humidity can be controlled and maintained. If there is any question as to whether the site is determined to be light commercial contact your dealer.

#### Definitions for Applications

<b>Residential</b>	<b>Light Commercial</b>
Kitchen	Small Restaurant
Bedroom	Small Retail Shop
Dining Room	Waiting Rooms
Recreation Rooms	Trade Booths
Foyers	Assisted Living
Bathroom	Hair-Salon - working area
Basement	

### REMEDIES AVAILABLE TO YOU

If your Timber Ridge SPC Flooring fails to perform as stated in the applicable Limited Lifetime Residential Warranty, the manufacturer will, at its option, (1) repair without charge the affected area to conform to the warranty or (2) replace the floor without charge with another floor of equal value and/or quality. If your floor was installed by a professional flooring contractor hired by you, the manufacturer will pay for the professional labor

cost to install your replacement floor. If the manufacturer repairs or replaces a plank/tile, you will be required to clear, at your expense, any items placed over the affected area subsequent to the original installation.

Warranty coverage for a replacement panel will be limited to the remaining time of the original warranty.

**These are your exclusive remedies under the Limited Warranties set forth above.**

### ***IF YOU HAVE A WARRANTY CLAIM***

Contact the store where you purchased the floor and describe the problem. In many cases, your retailer can provide you with a solution to correct the situation.

### ***SPC-LIMITED WARRANTY***

Common sense exclusions for "Waterproof flooring"

SPC flooring, commonly referred to as a waterproof flooring is made with a PVC/ calcium carbonate composite core. Those materials are waterproof. The flooring is waterproof, however, certain water or moisture conditions that may be present in a home or specific installation will certainly impact the installation of that floor. Clearly, an SPC floor will react to the environment into which it is placed. The flooring itself, will not eliminate or fully cover up subfloor conditions that may exist. An uneven sub floor or a sub floor with cracks, holes and voids may cause the floor to buckle or to peak at the joints. In addition, excessive moisture present in a slab may cause hydro-static pressure which will cause the floor to peak or to "pop up" at the joints. These conditions indicate that a proper floor preparation did not take place and are NOT covered under the manufactures warranty. Please consult your floorcovering contractor and/or installation professional to insure your floor is properly prepared prior to installation of any floor.

Limited 30 year residential warranty

Generations Group LLC warrants that your floor will be free from manufacturing defects and that for the number of years specified, following the date of purchase, under normal household conditions, will not wear out, fade, stain or delaminate. Rugs or mats that are not labeled "non-staining" may cause discoloration and are excluded from this warranty. Mold and mildew caused by excessive moisture as a result of flooding, plumbing or appliance leaks and water leakage through sliding glass doors are not covered.

Limited warranty for light commercial use

Generations Group LLC, warrants that your floor will be free from manufacturing defects and that for the number of years specified, following the date of purchase, will not wear out, fade stain or delaminate. Rugs or mats that are not labeled "non- staining" may cause discoloration and are excluded from this warranty. Mold and mildew caused by excessive moisture as a result of flooding, plumbing or appliance leaks and water leakage through sliding glass doors are not covered.

Note that light commercial is defined as environments that do not have heavy commercial traffic.....THE REST of page one is the same.

### ***THE MANUFACTURER LIMITED WARRANTY EXCLUSIONS AND CONDITIONS***

- The Limited Warranties do not apply to "seconds" or "off-goods" grade products.
- The Limited Warranties apply only to the original purchaser and the original installation site, and are not transferable.
- The Limited Warranties do not cover conditions or defects caused by improper installation, the use of improper adhesives or seam sealers, inadequate sub-flooring or improper sub-floor preparation referred to on our website.
- The Limited Warranties do not cover construction related damage.
- The Limited Warranties do not cover conditions caused by improper use or maintenance, such as:

- Loss of gloss or build up due to lack of maintenance or improper maintenance
  - Damage resulting from failure to follow floor care instructions as outlined in this warranty
  - Scruffs, scratches, cuts
  - Damages or discoloration from carpet dyes, fertilizers, or other chemicals
  - Staining from use of mats not labeled non-staining
  - Damage caused by burns, flooding, fires, and other accidents
  - Damage caused by abuse (i.e. dragging heavy or sharp objects across the floor without proper protection)
  - Damage caused by caster wheels or vacuum cleaner beater bars
  - Failure to support furniture with floor protectors made of non-staining felt or non-pigmented hard plastic. Protectors must be the same diameter of the object and rest on the floor.
- The Limited Warranties do not cover discoloration from heat or sunlight.
  - For purposes of the Limited Warranty for Residential use, “wear out” means complete loss of the Timber Ridge SPC Flooring wear layer so that the printed pattern or design of the floor is altered.
  - The Limited Warranties do not cover variations of color, shade, or texture of the floor you purchase from those shown on samples, photographs, or literature.
  - Although Timber Ridge SPC Flooring is not susceptible to damage from moisture, excessive sub-floor damage is an ideal breeding ground for mold, mildew, and fungus. The Limited Warranties do not cover discoloration from mold or from flooding, leaking plumbing or appliances, water entering through sliding glass doors or similar conditions.

UNDER THE TERMS OF THESE LIMITED WARRANTIES, THE MANUFACTURER WILL NOT BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR OTHER DAMAGES OF ANY KIND, NO MATTER WHAT THE CAUSE

Note: Some states or provinces do not allow the exclusion or limitation. This exclusion may not apply to you.

THERE ARE NO IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXTENDING BEYOND THE TERMS OF THESE LIMITED WARRANTIES.

Note: Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

EXCEPT AS SET FORTH HEREIN, THERE ARE NO EXPRESS WARRANTIES MADE BY THE MANUFACTURER COVERING THIS PRODUCT.

This warranty gives you specific legal rights, and you may have other rights which vary from state to state in the U.S. or from province to province in Canada.